



Doug Nielsen
Doug Nielsen Communications
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Dear Doug:

On behalf of the Texas Credit Union League's Training Resources department, we would like to thank you for your contribution to the 2002 Volunteers' Forum recently held at the Westin La Cantera Resort in San Antonio, Texas. The conference received a 4.52 overall rating and you were instrumental in the success. We hope it was everything and more than you expected.

Your session, *Expose the Illusions: Create the Magic* was rated a 4.73 on a scale of 1 to 5 (1=poor and 5=excellent). If you would like copies of comments from participants who attended your session, please call Ruby Mendoza at 1-800-442-5762, ext. 6638 or (469) 385-6638 and she will be happy to forward these comments to you.

It has been a privilege and pleasure working with you on the 2002 Volunteers' Forum and we appreciate all your time and effort on our behalf. We hope you enjoyed working on these educational sessions as much as we enjoyed having you.

Sincerely,

Cookie
Cookie Dorsey
Training Director

Ruby Mendoza
Ruby Mendoza
Event Coordinator

*Doug - you did it!
you really did "wow"
them! Thanks you making
us look good. You &
Jim are a delight
to work with -
Cookie*